

# United Airlines at Heathrow Terminal 2, **The Queen's Terminal**



United is now operating out of Terminal 2 at London Heathrow (LHR). The newly designed, state-of-the-art terminal enables faster and more convenient connections for customers.



- United operates more flights to and from Heathrow than any other U.S. airline.
- 17 daily flights link London with six of our U.S. hubs

## Easier, faster procedures

**Departures:** Customers have access to quick and easy self-service kiosks, fast bag-drop desks and full-service check-in desks. The security area features numerous checkpoints including a Fast Track lane for premium customers.

**Arrivals:** Passport-reading technology is available at border control with a Fast Track lane for premium customers.

**Connections:** Arriving United customers connecting to flights on Star Alliance carriers and Aer Lingus at Terminal 2 do not need to re-check their bags and will go straight to security checks.

## Getting to and from The Queen's Terminal



- Departure level drop-off and pick-up lanes
- Multi-level parking garage
- Taxi stand
- Walkways connect Terminal 2 to Heathrow Express, Heathrow Connect rails services, Piccadilly Line and the central bus and coach station
- Bus services operate between Terminal 2 and airport area hotels

# Spacious lounges for United's premium customers



Two spectacular new lounges are available for United's premium customers, **United Club<sup>SM</sup>** and **United Global First<sup>SM</sup> Lounge**:

Floor-to-ceiling windows with views of the airfield

Luxurious décor and vintage aviation-themed artwork

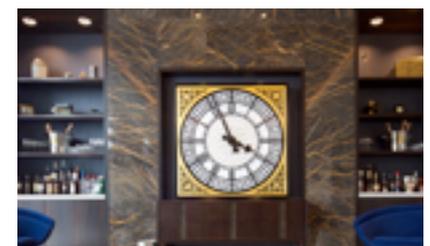
Complimentary food & beverages

Free Wi-Fi in addition to private phone booths

Shower suites with complimentary toiletries and garment pressing and steaming



- Quiet zone with privacy drapes for extra comfort
- Pre-flight dining from an à-la-carte menu
- Tea lounge featuring oversized Big Ben-style clock



*Customers with same-day first class travel on Star Alliance carriers may access the United Global First Lounge*



- Open layout with seating for over 280 guests.
- 25-seat full service bar, buffet areas, and TV lounge



*United Club members, Star Alliance Gold members and business-class customers with same day travel on Star Alliance carriers may access the United Club.*

**Arrivals Lounge:** United Global First and United BusinessFirst customers arriving from the U.S. before noon can enjoy a complimentary shower and refreshments at the Arrivals Lounge, located in Terminal 2's Arrivals Hall.